

Per AFI 38-401, *Continuous Process Improvement (CPI)*,

Continuous Process Improvement (CPI) increases operational capabilities while reducing associated costs by applying proven techniques to all processes associated with fulfilling the Air Force (AF) mission. The **goal of Air Force CPI** is to **eliminate waste while maximizing customer value**. Air Force CPI uses several widely accepted process improvement methodologies, including **lean**, **six sigma**, **theory of constraints**, and **business process reengineering**. Key principles contained in these methodologies include improving flow and reducing waste within a process, focusing on factors that degrade product quality, identifying and overcoming process constraints, and redesigning processes. The application of these principles enables Airmen to integrate continuous improvement into day-to-day operations across the full spectrum of AF operations.

